

C-2826

Sub. Code

21011

**CRAFT CERTIFICATE COURSE  
EXAMINATION, APRIL 2024.**

**First Semester**

**Food and Beverage Service**

**FOOD AND BEVERAGE SERVICE**

**(2023 onwards)**

Duration : 3 Hours

Maximum : 75 Marks

**Part A**

(10 × 1 = 10)

Answer **all** the questions.

1. Which one of the following is an example of a secondary catering establishment?
  - (a) Hotel
  - (b) Restaurant
  - (c) Fast food outlet
  - (d) Hospital
  
2. The concept of fast food was introduced in \_\_\_\_\_.
  - (a) The USA
  - (b) The UK
  - (c) Japan
  - (d) Singapore
  
3. Slip cloth is used to \_\_\_\_\_.
  - (a) Carry hot dishes
  - (b) Linen tray
  - (c) Wipe equipment
  - (d) Cover soiled cloth

4. \_\_\_\_\_ is placed on the side plate for bread toast, rolls and cheese.
- (a) AP knife                      (b) Fruit knife  
(c) Side knife                      (d) Steak knife
5. Plat du jour means \_\_\_\_\_.
- (a) Card of the day    (b) Speciality of the day  
(c) Person of the day    (d) Waiter of the day
6. Which of the following is an example of Entrée?
- (a) Pomfret orly              (b) Irish stew  
(c) Braised ham              (d) Roast duck
7. Which one of the following is black grape?
- (a) Riesling                      (b) Sylvaner  
(c) Tokay                          (d) Zinfandel
8. The crushed grape juice is known as \_\_\_\_\_.
- (a) Fresh juice                  (b) Must  
(c) Wine                          (d) Young wine
9. Canadian Whiskey is also called as \_\_\_\_\_.
- (a) Rye whiskey              (b) Corn whiskey  
(c) Wheat whiskey    (d) Malt whiskey
10. KOT refers to \_\_\_\_\_.
- (a) Kitchen observer trainee  
(b) Kitchen order ticket  
(c) Kitchen order token  
(d) Kitchen order trainee

**Part B**

(5 × 5 = 25)

Answer **all** the questions.

11. (a) Write a brief notes on :

- (i) Pubs
- (ii) Food courts

Or

(b) Briefly explain the off premises catering.

12. (a) Name any ten special service equipments with its use.

Or

(b) Write a short note on Dispense Bar.

13. (a) Define Menu. Write the difference between A'la Carte and Table d'hote menu.

Or

(b) Explain the different types of Breakfast.

14. (a) Briefly explain the constituent of Grapes.

Or

(b) Explain:

- (i) Fermentation
- (ii) Ageing

15. (a) Define Spirit. Write a note on Brandy.

Or

(b) What is cocktail? Name any ten whisky based cocktail.

**Part C**

(5 × 8 = 40)

Answer **all** the questions.

16. (a) Classify the primary catering establishments and explain all.  
Or  
(b) Explain the Attributes of Food and beverage service personnel.
17. (a) Explain the various types styles and methods of service in detail.  
Or  
(b) Classify the F and B service equipments and explain all.
18. (a) Explain the different types of meals with examples.  
Or  
(b) Compile a South Indian vegetarian and non vegetarian menu for a wedding party for 700 pax.
19. (a) Explain the wine making process in detail.  
Or  
(b) Give short notes on  
(i) Acidification  
(ii) Racking  
(iii) Fining  
(iv) Blending  
(v) Decanting  
(vi) Vatting  
(vii) Ullage  
(viii) Vintage
20. (a) Explain the production method of Whiskey.  
Or  
(b) Explain the point to note while making cocktails and Mixed drinks.

**C-2827**

**Sub. Code**

**21013**

**CRAFT CERTIFICATE COURSE EXAMINATION,  
APRIL 2024**

**First Semester**

**Food and Beverage Service**

**RESTAURANT HYGIENE AND WORK SAFETY**

**(2023 onwards)**

Duration : 3 Hours

Maximum : 75 Marks

**Part A**

(10 × 1 = 10)

Answer **all** questions.

1. Cleanliness, physical exercise, rest and sleep are a part of \_\_\_\_\_
  - (a) Hygiene
  - (b) Social Hygiene
  - (c) Personal Hygiene
  - (d) Punctuality
  
2. What is a benefit of practicing good personal hygiene?
  - (a) Improved self esteem
  - (b) Better health
  - (c) Increase of other perception on you
  - (d) Good looking

3. Which of the following is a good example of good personal hygiene?
- (a) Washing you hair every one week
  - (b) Washing your body three days or week
  - (c) Brushing your teeth two time a day
  - (d) Taking bath every day
4. What do you use to wash you hair with?
- (a) Tooth past            (b) Lotion
  - (c) Shampoo            (d) Smell powder
5. Supply of outside air into or the removal of inside air from an enclosed space is called as \_\_\_\_\_
- (a) Venting fire            (b) Ventilation
  - (c) Fire drill            (d) Air rotation
6. \_\_\_\_\_ captures contaminated air
- (a) Ducting            (b) Hood
  - (c) Fan            (d) Exhaust stack
7. Kitchen stewarding in a hotel is responsible for \_\_\_\_\_
- (a) Wine service
  - (b) Salad preparation
  - (c) Preparation of tea
  - (d) Garbage disposal
8. Which type of mite is most common in the food industry?
- (a) Harvest mites            (b) Dust mites
  - (c) Bird mites            (d) Flour mites

9. Which of the following should be used for extinguishing electrical fires.
- (a) Water
  - (b) Carbon tetrachloride for extinguisher
  - (c) Foam type fire extinguisher
  - (d) CO<sub>2</sub> fire extinguisher
10. Dry powder extinguishers is best to deal with which type of fire?
- (a) Class A fire            (b) Class B fire
  - (c) Class C fire            (d) Class D fire

**Part B** (5 × 5 = 25)

Answer **all** questions.

11. (a) Define hygiene. Write its importance.
- Or
- (b) Grooming is essential for hotel staff Discuss.
12. (a) Mention any five foods with its security temperature.
- Or
- (b) How the food spoilage can be avoided?
13. (a) List out the various its effects of garbage.
- Or
- (b) What is pest? Classing different types of pest.
14. (a) Give short notes on
- (i) Bed Bugs
  - (ii) Mice and rats.
- Or
- (b) What is First aid? writes its importance.

15. (a) Write Advantages of manual dishwashing.

Or

(b) Write the disadvantages of machine dish washing.

**Part C** (5 × 8 = 40)

Answer **all** questions.

16. (a) Explain the importance of cleanliness and good grooming.

Or

(b) Every person can maintain good health by following personal hygiene. Discuss.

17. (a) Explain the importance of Ventilation in a service area.

Or

(b) Draw the Layout of Restaurant and suggest how the walls and floors of it can be maintained well?

18. (a) What is pest? Explain various disease caused by pests?

Or

(b) Explain the eco friendly method of garbage disposal.

19. (a) Explain the treatment options for Burn Injury.

Or

(b) Explain different types of fire extinguishers and their use.

20. (a) Explain the manual and mechanical procedure of Dish washing.

Or

(b) Explain the two sink and three sink methods of Dishwashing.



C-2828

Sub. Code

21014

**CRAFT CERTIFICATE COURSE EXAMINATION,  
APRIL 2024.**

**First Semester**

**Food and Beverage Service**

**COMMUNICATIVE ENGLISH**

**(2023 onwards)**

Duration : 3 Hours

Maximum : 75 Marks

**Part A**

(10 × 1 = 10)

Answer **all** the questions.

1. How many cups of tea ——— yesterday?  
(a) Did you drink      (b) drink  
(c) you were drinking (d) Do you drink
  
2. Ganesh ——— (go) abroad almost every summer.  
(a) go                      (b) went  
(c) goes                    (d) will go
  
3. Choose the synonym for the underlined word  
He enjoyed his meal so much he had to go and  
compliment the cook.  
(a) Waiter                      (b) Chef  
(c) Hostess                      (d) Butcher

4. The moon is made out of green cheese is a False statement.

- (a) questionable      (b) unique  
(c) untrue              (d) stretched

5. Choose the correct past continuous tense.

She ——— (explain) this lesson.

- (a) are explaining      (b) was explaining  
(c) were explaining    (d) is explaining

6. Fill in the blank with suitable past perfect tense.

When we reached the station, the train ——— (arrive) on the second platform.

- (a) has arrived          (b) have arrived  
(c) had arrived          (d) has been arrived

7. Fill in the blank with suitable past perfect continuous tense.

George ——— (watch) a movie on the F.V. since morning.

- (a) watched              (b) has been watching  
(c) had been watching   (d) had watched

8. Fill in the blank with suitable article.

Jai Ganesh is ——— united states senator.

- (a) a                      (b) an  
(c) the                    (d) none of the above

9. Choose the correct active voice for the following.

You were invited by me to the party.

- (a) I am invited you to me party.
  - (b) I was inviting you to the party.
  - (c) I invited you to the party.
  - (d) I invite you to the party.
10. Choose the correct passive voice for the following sentence.

I have played the game.

- (a) The game has been played by me
- (b) The game played by me
- (c) The game have played by me
- (d) The game had played by me

**Part B**

(5 × 5 = 25)

Answer **all** the questions.

11. (a) Read the comprehension and answer the following questions.

A caterpillar is a worm like insect that just hatched from its egg. There are many different kinds caterpillar. They are usually brown or green and hairless, but some are brightly coloured and fuzzy. They have six legs and eat only the leaves and fruit of plants. A caterpillar eats until it grows very fat. Then it turns into a chrysalis, which is like a hard shell. The caterpillar inside will soon emerge as a new butterfly.

- (i) What do most caterpillar eat?
- (ii) How many legs the caterpillar have?

- (iii) How does the chrysalis look like?
- (iv) What is the colour of a caterpillar?
- (v) What do you mean by caterpillar?

Or

(b) Write the synonym for the following words.

(i) Respect (ii) End (iii) Glad (iv) Job (v) Rich

12. (a) Write in 500 words a dialogue between a mobile phone shop keeper and a customer who wants to purchase a mobile with a budget of Rs.20,000.

Or

(b) Discuss the latest trends in F & B service.

13. (a) Describe shortly your personal experience in school days.

Or

(b) Briefly explain about the opportunities in hotel industry.

14. (a) In a restaurant, a customer who had ordered for chicken Tikka was shouting the waiter that the chicken was not cooked well and creates a problem. As a captain of that restaurant how will you solve that problem.

Or

(b) Write a dialogue between a customer and a waiter in a restaurant in 500 words.

15. (a) Define passive voice. Explain with five suitable examples.

Or

(b) Write a letter to your class teacher asking for leave for five days.

**Part C**

(5 × 8 = 40)

Answer **all** the questions.

16. (a) Describe your Daily routine duties from morning to till you go to bed.

Or

- (b) Write a complaint letter to Sub-Inspector of C2 police station madurai to recover your bike which was stolen on 20<sup>th</sup> October 2023.

17. (a) Write an essay about the war between Russia and Ukraine.

Or

- (b) Describe about any five important very Important persons you met in your life.

18. (a) Write in two pages about the various places you visited in India.

Or

- (b) Explain about Gandhiji's views on Sathyagraha.

19. (a) Write a dialogue between a passenger and ticket checker in train about 1000 words.

Or

- (b) Write an email to District collector to provide financial assistance to your friend Mr. Sathya for his studies, mentioning his family's financial position.

20. (a) Explain the importance of critical thinking skills.

Or

(b) Write the difference between Active voice and passive voice with five suitable examples each.

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